

RETURNS POLICY



WHAT'S YOUR RETURN AND EXCHANGE POLICY?

We are here to help you find the products that are the perfect fit for your skin, wellbeing & lifestyle. We know you'll be completely satisfied with your products and we will accept any full-sized product for a return or exchange, as long as it is at least half full and received within 60 days of initial purchase receipt.

WHAT ARE THE STEPS TO RETURN PRODUCTS?

1. CONNECT WITH OUR HAPPINESS TEAM AT HELLO@MIGLIVING.COM

If you would like to return or exchange an item purchased online, after contacting our Happiness Team at hello@migliving.com, please complete the return form and return back to:

MIG Living Returns
PO Box 1065
Monument CO 80132

Our Happiness Team will assist you. We can also recommend products for exchanges. It is important that you contact us before you send in a return or exchange. We are not responsible for returns lost in transit that have not been communicated to the Happiness Team.

2. COMPLETE THE RETURN FORM

Returns and exchanges can only be processed if our Return/Exchange form is included, and the desired action is specified.

[Click Here to fill out the form and print filled out form to include in return package.](#)

3. PACK YOUR RETURN

Please safely pack the products and include the return form.

CAN I RETURN KITS OR SETS?

Kits and sets are only eligible for returns or exchanges if all of the pieces of the kit or set are included in the return. Returns received that have not been discussed with our Happiness Team at hello@migliving.com, and that are not in compliance with our Return Policies will be held for 7 days until we receive the return form. If outside the 60 day return timeframe, products will be returned to the sender at their expense or donated.

WHAT IF I RECEIVED AN ORDER WITH BROKEN ITEMS, MISSING ITEMS, OR MY PACKAGE IS MISSING?

Please contact the Happiness Team at hello@migliving.com as soon as possible after receiving your delivery or when you notice a package is missing after receiving our delivery confirmation email. For missing packages marked delivered to the address on the order, we require a minimum of 2 business days to file a claim with the carrier before sending a replacement. We are unable to assist with items that arrived broken, missing items, and missing packages outside of the 60-day return/exchange policy timeframe and without a photo of the broken items and/or package.